

# Wadi Lahmy Azur Resort

Category	Telephone	Telephone Address	
3 STARS	+20 106 5514927 / 28	Berenice Road, 112 Km south of Marsa Alam, Red Sea - Egypt	wadilahmy@azur.travel
Reservation	+20 1065514922 / 23 / 27 /28	Berenice Road, 112 Km south of Marsa Alam, Red Sea - Egypt	wadilahmy@azur.travel

Website	В	ank Details	Bank Name & Swift Code
www.azurhospitality.com	L.E. USD \$	100013399257 100013399284	Account Name: Marina Benias for investment and tourism development - Commercial International Bank Marina Benias for investment
	Euro	100013399292	CIBEEGCX024

General Manager	Mr. Mostafa Fathy	E-mail: Mostafa.fathy@azur.travel
Regional Commercial Director	Mr. Fathy Abaza	E-mail: <u>f.abaza@azur.travel</u>
Financial controller	Mr. Hossam El-Nobi	E-mail: h.elnoby@azur.travel
Reservations	Reservation Team	E-mail: wadilahmy@azur.travel
Guest Relations	Guest Relation	E-mail: wadilahmy@azur.travel

<u>Distance</u>	
From Airport – Marsa Alam Airport	Km 180
From Down Town	Km 112
From Bernice Airport	Km 25

<u>Rooms</u>					
Total No. of Units		221			
Total No. of Beds	King Bed (88) – Twin Bed (266)	354			
<b>Categories of Roo</b>	o <u>ms</u>				
No. of Standard Room	s Pool View	66			
No. of Sea Front Roon	ns (With Supplement)	48			
No. of Sea View with	Pool View Rooms	28			
No. of Side-Sea View	Rooms	14			
No. of Deluxe Side-Se	a View Pool View (With Supplement)	17			
No. of Deluxe Garden View rooms (With Supplement)					
No. of Standard rooms	Garden view	32			
Poom Facilities	A., N/A.,	Av. N/Av.			

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	$\checkmark$	
Heating		✓	Toilet	$\checkmark$	
Bathtub / Shower	$\checkmark$		Hair dryer	✓	
Bidet		✓	Satellite TV	✓	
Mini Bar	✓		Mini Bar (Water)	✓	
Mini Oven		$\checkmark$	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone Calls (From Operator Room, Extra Charge)	✓		International Telephone calls (from Operator Room, Extra Charge)	✓	
Voltage	220V		Twin Bed	✓	
King Size Bed	✓		Extra Bed	✓	



Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box (In Reception and Rooms)	✓			✓
Wi-Fi	✓		✓	✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus (Down Town)		✓		
Car Parking	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service		✓		
ATM Machine	✓			✓
Credit Cards (Visa, MasterCard)	✓			
<b>Entertainment</b>				
Live Band		✓		
Animation Programs (weekly)		✓		
Folkloric Shows (weekly)		✓		
Sports Facilities				
Gym Room	✓			✓
Sauna		✓		
Steam Bath		✓		
Jacuzzi		✓		
Massage	✓		✓	
Air Hockey	✓			✓
Billiard	✓			✓
Baby foot	✓			✓
Horse Riding		✓		
Swimming Pool (Fresh Water)	✓			
Swimming Pool (Sea Water)		✓		
Heated Swimming Pool		✓		
Indoor Swimming Pool		✓		
Tennis Court		✓		
Speed ball	✓			✓
Squash Court		✓		
Volleyball court	✓			$\checkmark$
Table Tennis	✓			✓
Water Sports Center		✓		
Pedal Boat		✓		
Banana Boat		✓		
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		<b>✓</b>	
Bocce	✓		,	✓
Beach & Pool Facilities Sun Beds	<b>✓</b>			1
Sun Shades				./
Towels	<b>∨</b>			./
Beach Volleyball Court	<b>∨</b>			· /
Beach Football Court	<b>∨</b>			<b>∨</b> ✓
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Food & Beverage facilities	Av.	N/Av.	Charge	Free	<b>Kids Facilities</b>	Av.	N/Av.	Charge	Free
Bar (Alcoholic Drinks against Charge)	✓		✓		Kids Club  Kids Play Ground				✓
Snack Bar	✓				Kids Pool	✓			
Breakfast	✓				Kids Animation		✓		
Lunch	✓				Kids Menu		✓		
Dinner	✓				Kids Restaurant Seat	✓			✓
Specialty Restaurant		✓			Baby Cot	✓			✓
Specialty A La Carte Menu	✓		✓		Baby Sitting 🗸		✓		
Room Service	✓		✓		TV Channels:			Av.	N/Av.
Discotheque		✓			Arabic Channels			✓	
Oriental Corner	✓				English Channels			✓	
Meeting Room		✓			French Channels		✓		
Bedouin Tent	✓		✓	✓	German Channels		✓		
					Russian Channels		✓		
Total No. Of Restaurant 1		Polish Channels			✓				
					Italian Channels			✓	

## Meals Schedule

Meal	Outlet Name	Working I	Hours	Operation	Location	Service	Soft All Inclusive
		From	To	days			
Breakfast	Beach Restaurant	07:00	10:00	Daily	Beach	Open Buffet	Excluding Alcoholic beverages
Lunch	Beach Restaurant	13:00	15:00	Daily	Beach	Open Buffet	Local alcoholic beverages are served against extra charge
	Beach Bar	10:00	13:00	Daily	Beach	Snacks	Local alcoholic beverages are served against extra charge
Snacks		10:00	13:00	Daily	Main Pool	Snacks	Local alcoholic beverages are served
	Pool Bar	16:00	18:00	Duny	Within 1 001	Shacks	against extra charge
Dinner	Beach Restaurant	19:00	22:00	Daily	Beach	Open Buffet	Local alcoholic beverages are served against extra charge

### **Bar Schedule**

Outlet Name	Working Hours		Operation	Location	Soft All Inclusive
	From	To	days		
Pool bar	10:00	Midnight	Daily	Main Pool	Local alcoholic beverages are served against extra charge
Beach bar	10:00	18:00	Daily	Beach	Local alcoholic beverages are served against extra charge



### **Hotel Rules & Policies:**

#### **Restaurants Dress code:**

The Wadi Lahmy Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

#### **Breakfast:**

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

#### Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

#### Dinner:

"Smart Casual" Dress code. Men are required to wear shorts or trousers, decent shirts or polo's, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Wadi Lahmy Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests inside each outlet, taking out the food from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

#### **Swimwear rules for pools:**

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast